

FIPER v2.5.2 Platform Support

FIPER ACS

| Processor / Operating System | Websphere 6 Oracle 9i/10g or DB2 8.2 | IBM Express (WAS 6, DB2 8.2) | WebLogic 8.1 Oracle 10g |
|------------------------------|--------------------------------------|------------------------------|-------------------------|
| Power / AIX 5.3 | Supported | Not supported | Not supported |
| x86 / Windows 2003 Server | Recommended | Recommended | Recommended |
| x86 / RHEL 4 (32 bit) | Supported | Supported | Supported |
| Sparc / Solaris 10 | Not Supported | Not supported | Supported |

Note 1: x86 processors include Intel Pentium and Xeon and AMD Athlon family

Note 2: 2.5.2 Middleware

The supported version of WebLogic Application Server is 8.1 with Service Pack 6.

The supported version of WebSphere Application Server is 6.0.2.

The supported version of DB2 is 8.2.3.

The supported version of Oracle is 10.2.0.1.0

FIPER Stations

| Processor / Platform | Operating System | FIPER Stations |
|----------------------------------------------------------------------------------------------------|------------------------------------------|----------------|
| Sun SPARC | Solaris 9 | Supported |
| | Solaris 10 | Recommended |
| HP PA-RISC | HP-UX 11.00 | Compatible |
| | HP-UX 11.11 (11i v1) | Supported |
| | HP-UX 11.23 (11i v2) | Compatible |
| POWER | AIX 5L v5.2 | Compatible |
| | AIX 5L v5.3 | Recommended |
| x86 (x86 processors include 32 bit versions of Intel Pentium, Intel Xeon and AMD Athlon family) | Windows 2000 Pro | Compatible |
| | Windows XP Pro (32 bit) | Recommended |
| | Windows Server 2003 (32 bit) | Not Supported |
| | Red Hat Linux Enterprise 3.0 | Supported |
| | Red Hat Linux Enterprise 4.0 | Recommended |
| | SuSE 10.x | Compatible |
| Intel Itanium 2 | SGI Altix - Linux RHEL 4.0 (SGI version) | Compatible |
| (x64 processors include AMD Athlon 64 and Opteron and Intel Xeon and Pentium) | Windows XP Pro (64 bit) | Compatible |
| | RHEL 3.0(64 bit) | Compatible |

Recommended Platform – A Recommended Platform is one that is used for testing and very likely building/compiling the product. Engineous offers full support for the Recommended Platform environment and will address platform specific issues. A recommended platform has had all automated and manual test cases executed against it with the expectation that all have passed. Installation and license testing has been completed and software change requests are verified on Recommended Platforms. For each Recommended Platform there is a specific machine configured and capable of running the product on demand. Each Recommended Platform is tested on all major releases, minor releases and patch releases.

Supported Platform – A Supported Platform has had basic installation testing performed along with a core set of functional tests that are designed to ensure that the basic functionality of the product is working. Engineous offers full support for Supported Platforms and will address platform specific issues. Supported Platforms are not necessarily available on demand, but can be configured and available within 24 hours. Supported Platforms are tested for all major release and minor releases. However, they are not necessarily tested for patch releases.

Compatible Platform – A Compatible Platform has not been tested by Engineous. However, there should be no technical reason why our products will not work on a Compatible Platform configuration. Engineous will consider providing support to the customer for a Compatible Platform on a case by case basis. However, Engineous makes no guarantees with regard to resolving issues that are platform specific on Compatible Platforms.

Not Supported – A platform is Not Supported if it has been confirmed that our products will not work on it.

Retired – A Retired Platform is one that is no longer supported by Engineous. It has reached its end-of-life and will be removed from the supported platform matrix.